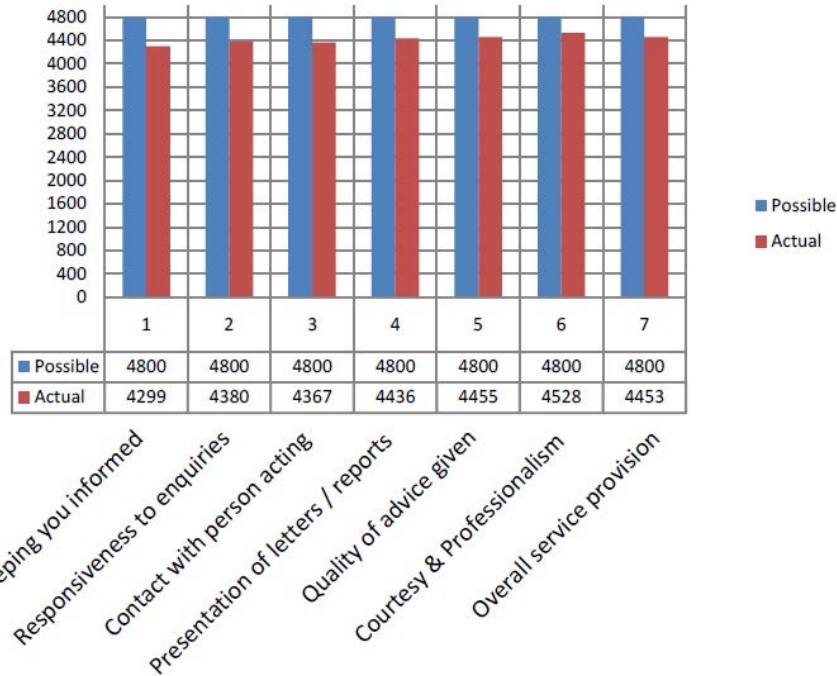




## Award Winning Conveyancers

### 2014 CLIENT SATISFACTION ANALYSIS

1st January 2015 - 31<sup>st</sup> July 2015



- » Details taken from 579 returned surveys during the period 1st Jan 2015 – 31st July 2015
- » A maximum of 6 points per category, a total of 42 points per survey
- » Analysis is taken from a broad range of private clients and clients referred to APL from introducers

#### Summary:

**Over 96% of clients are very happy with our service and would use our services again.  
Over 98% of clients would recommend APL to others.**

**Award Winning Team – Outstanding Customer Care**