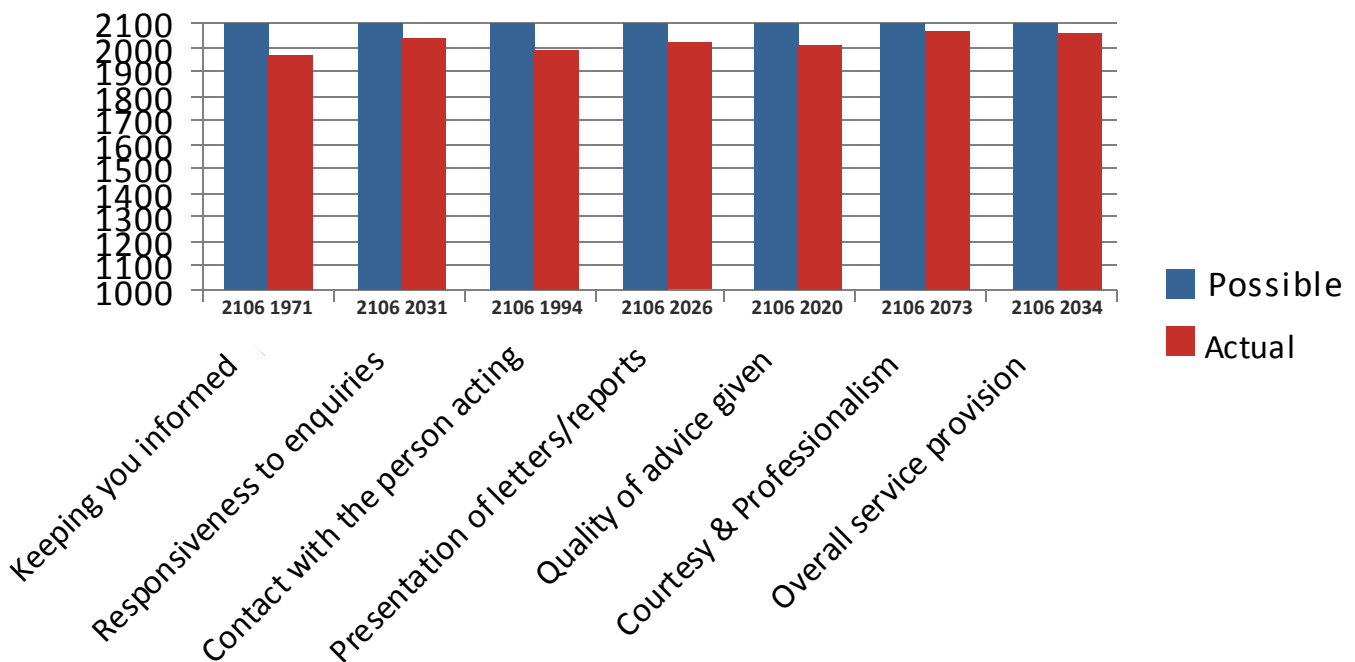


# APL Client Satisfaction Analysis: Jan 2011 - 31st July 2011



## CLIENT SATISFACTION ANALYSIS



» Details taken from 386 returned surveys during the period Jan 2011 - 31st July 2011

» A maximum of 6 points per category, a total of 42 points per survey

» Analysis is taken from a broad range of private clients and clients referred to APL from introducers

### Summary:

**96% of clients are very happy with our service and would use our services again and recommend APL to others**